Guidebook For Developing Sustainable Rural Renewable Energy Services

Department of Energy

With the assistance of the United States Agency for International Development (USAID)

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FOREWORD

In a country where almost 8,000 barangays are still without electricity, the task of providing access to reliable and affordable energy supply is daunting. Where do we begin? How can we accomplish this difficult task amid the socio-economic problems facing the Philippines?

This guidebook responds to the urgent need for a road map that will accelerate rural electrification. The route by which this will be done is by developing sustainable and renewable energy-based enterprises in rural areas.

The key is to move beyond the traditional, to explore new ways of doing things, to revisit community-led initiatives. People cannot be mere recipients of services. They are, and should be, partners in pursuing their economic development. Meaningful poverty alleviation efforts should be anchored in effective governance, where development efforts are owned by the people.

The use of Renewable Energy (RE) in rural electrification is based on these principles. It also recognizes that the country's geography requires new approaches to electrification: there are far-flung areas — separated from key urban and industrial areas (where power distribution lines originate) by mountain ranges, rivers and seas — that cannot be easily reached. The RE approach is based on the development of off-grid energy services which are independent of the usual distribution networks.

The more important aspect of utilizing renewable energy sources is that it enables creation of much-needed energy with indigenous resources. Fortunately the Philippines is endowed with abundant wind, solar, hydro, biomass, and ocean energy resources.

The use of renewable energy is an investment for the future because it deepens our commitment to care for our environment. It encourages community-based efforts that are sustainable and earth-friendly. This approach builds people-centered economic activities and also promotes opportunities for entrepreneurship.

This guidebook provides constructive guidance on how to assess renewable energy resources, promote meaningful community participation, prepare viable business plans and obtain financing. The tools and approaches can be instrumental in helping electrify the remaining 8,000 barangays and establishing livelihood enterprises to alleviate poverty – providing a brighter future for all.

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TIPS IN "WALKING THROUGH" THIS GUIDEBOOK

We have tried to make this guidebook easy for you to follow. The 6-step business plan development process suggested in this guidebook is explained in simple terms, using illustrations to make it more interesting. To help you "walk through" the guidebook, here are some tips:

- Those portions marked with and are usually boxed are important reminders or advise. You can skip them in your first reading, but remember to go back to them later.
- There are instances when we cannot avoid using technical terms. Those enclosed in *quotation marks* are such terms. Descriptions are provided to clarify them. They are marked with .
- The items are numbered so that you would not get lost along the way. For instance, if an item is numbered as 3.1, that means you are already in "Step 3: Developing Your Business Plan." We also made sure that each page will tell you where you are exactly in the process. Just refer to the banner at the outer margins of your page. You can also go back to the process illustration (Figure 1) on page 9.
- Other important terms and ideas are either underlined, italicized, or printed in bold fonts. You need to take note of or remember them as you go along the way.

We hope you will find this a helpful way to start your RE business enterprise. Enjoy reading!

- The Editorial and Research Team-

ACRONYMS

ANEC	Affiliated Non-Conventional Energy Center
СВО	Community-Based Organization
CCIC	Climate Change Information Center
CCPSP	Coordinating Council for Private Sector Participation
DBP	Development Bank of the Philippines
DILG	Department of Interior and Local Government
DOE	Department of Energy
DOF	Department of Finance
EC	Electric Cooperative
EIAB	Energy Industry Administration Bureau
EUMB	Energy Utilization Management Bureau
IOU	Investor-Owned Utility
IPP	Independent Power Producer
KwH	Kilowatt Hour
LBP	Land Bank of the Philippines
LGU	Local Government Unit
LGUGC	LGU Guarantee Corporation
NEA	National Electrification Administration
NEDA	National Economic and Development Authority
NGO	Non-Government Organization
NPC	National Power Corporation
NREL	New and Renewable Energy Laboratory
ODA	Official Development Assistance
RE	Renewable Energy
RESCO	Renewable Energy Service Company
RRES	Rural Renewable Energy Service
USAID	United States Agency for International Development

I. BACKGROUND

In Barangay Diarabasin, Dipaculao, Aurora, there is still no electricity. The barrio folks still use gasera (a homemade lighting fixture using a wick that is soaked in kerosene) while the more "affluent" ones use Coleman (a cylindrical glass-enclosed light that uses a pumping mechanism in order to maintain the glow) for their lighting needs.

Most of the residents rely on farming and fishing. But because there is no electricity, there are no storage or processing facilities for agricultural and marine produce. Poor infrastructure worsens the situation. We hear horror stories of bananas being thrown away because the trucks transporting them got stuck somewhere due to unpassable roads during heavy rains or typhoons.

If there is electricity in the area, facilities can be built so that produce can be stored or be eventually processed.

Having electricity is a dream for most, if not all, of the barrio folks. Their local government lacks the resources to do something about it. They also don't know where to begin.

In a country where there are still many areas with no electricity, we begin to ask whether solutions are possible when even basic services like health care, housing, social protection and education can barely be met. In the case of Diarabasin, it may be an impossible task. Energy is a basic and priority need. Economic activities are greatly dependent on electricity.

However, the reality of Diarabasin is true in almost 8,000 barangays all over the country. Providing electricity to majority of these barangays through grid connection will be very expensive and even if we can afford it, it will still take a considerable amount of time. A solution based solely on utilization of fossil-fuel technology may not only be unsustainable but could also exact a high toll on the environment.

How then can we address this crucial need? The answer lies in the development of off-grid (i.e., independent or outside of the existing distribution network) energy installations through the use of Renewable Energy Sources and Technologies.

The prospects are good. For instance, Diarabasin has possibilities for sites for micro-

hydro plants. Even the winds there that blow hard during most parts of the year can be possible sources of energy.

Most parts of the country, like Diarabasin, have the needed resources. All we need to do is tap them by encouraging local enterprises that will build, operate and maintain energy infrastructures.

Why is renewable energy ideal for off-grid rural electrification?

Because we have the resources and technology!

Fortunately for our country, we are endowed with wind, solar, hydro, biomass, and ocean energy resources.

Wind: Hydro: Solar:	Potential power capacity of over 70,000 MW Power potential of 3,600 MW mini and micro-hydro resources Using solar cell panels, we can generate 160 watts per square meter
Biomass:	The use of biomass resources will save us over 80 million barrels of fuel oil equivalent in the next 4 years
Ocean:	Ocean energy sources (thermal, wave, current, and tidal) have been found to have enormous potential

These resources are virtually limitless if tapped and managed appropriately. Since they are indigenous, we also cut down on importation and transportation costs. Moreover the technology to tap these resources are also already accessible in various practical forms.

Because it has been done and more can be done!

Nationwide, there are already about 43,300 renewable energy installations, which are being used for various applications including household lighting, heating, cooking, and water pumping. Many of these installations use biomass and solar technology.

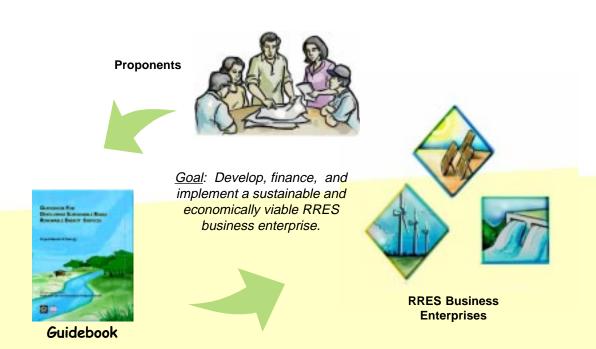
Your local communities can build renewable energy enterprises that follow these examples. These enterprises will not only be developing local community-based energy sources but will also be encouraging local entrepreneurship. Your best strategy to attain this is to develop a solid business enterprise plan and mobilize strong community support.

Because we care for the environment!

RE is environment- and climate friendly -- it has zero or low carbon dioxide emissions. By protecting the environment, we also practice "good business" because we open the door to more opportunities. For instance, the government provides incentives to clean-energy investments and various funding sources now require the use of environmentally sound technologies in their programs.

II. OBJECTIVE OF THE GUIDEBOOK

The purpose of this Guidebook is to provide potential proponents with a practical road map that will assist them in developing, financing, and implementing a **rural renewable energy service (RRES)** business enterprise. This road map consists of the following: (a) a checklist of activities and items to be considered for a business plan; and (b) a directory of resource persons and organizations you can contact for assistance.



Challenged by the urgent need to energize all of the country's barangays by year 2004, the Department of Energy (DOE), with assistance from the United States Agency for International Development (USAID), offers this guidebook to encourage and assist communities in implementing their own rural electrification programs based on the use of renewable energy.

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III. ESTABLISHING YOUR RRES BUSINESS ENTERPRISE: AN OVERVIEW

Before you begin, we need to view the larger picture. Establishing your RRES business enterprise will not happen in an instant. There are various steps and activities that you must ideally go through to make things happen.

There are two important phases in establishing your RRES business enterprise.



- Phase 1 the PRE-INVESTMENT PHASE. Here you will design, package, and close the financing deal for your business enterprise (see Steps 1 to 4).
- Phase 2 the INVESTMENT and OPERATIONAL PHASE. Here you will implement your business plan, monitor its progress, and evaluate your performance (see Steps 5 to 6).

Figure 1 below summarizes a typical business development process and the approximate duration for each step.

Figure 1 - Typical Business Development Process



Reminders:

- You don't have to start from ground zero if you are already sure about your business concept. The steps in business development are ideally sequential but you can adjust according to your needs or conditions.
- Your target beneficiaries must be adequately consulted every step of the way because their support and commitment will ensure sustainability. Your business enterprise needs to harmonize with local development efforts and the community culture.
- The suggested steps in Figure 1 can also be used if you are planning an expansion or re-investment in an already existing enterprise. You may need to retrace your steps to the pre-investment phase to make sure that the new business plan is still relevant to emerging needs and technical developments in the field.

IV. THE STEPS IN ESTABLISHING YOUR RRES BUSINESS ENTERPRISE

Now you are ready to begin.

Step 1: Assessing your target site and its needs

The first step is to choose your target site, define what its needs are and know if it has all the necessary resources and the capacity to sustain your RE business.

Reminders :

- Your target sites/area may be a municipality, barangay, sitio or groups of these units. Ideally, your site must be unenergized and preferably verified with DOE for its status.
- In planning what energy services to provide, aim for more than simple household lighting. Go beyond the traditional approach of merely installing energy facilities and equipment. Consider all economic end-uses of energy.
- Remember, the community needs to have the capacity to pay so incomegenerating activities must also be planned for and coordinated with potential investors.

Once you have chosen your target site, the following assessment activities must be done:

1.1 Needs and Market Assessment

This will determine the target site's existing and prospective needs for various *"energy services,"* define the existing supply conditions, and solicit consumer *"willingness and capacity to pay"* for energy services.

1.2 Resource Assessment

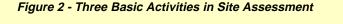
This will pinpoint the types of RE sources that are available in your target site including their location, amounts, and other geophysical characteristics. It will also identify and quantify the local raw material resources that may be used for livelihood development.

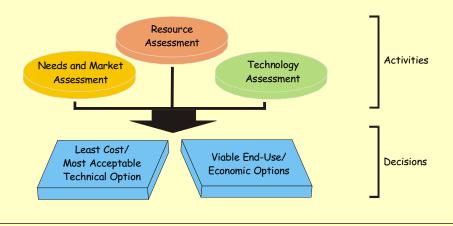
1.3 Technology Assessment

This will identify the various technology options that are consistent with the existing RE sources and potential economic end-uses of energy in your target site and evaluate the comparative costs and benefits of each option.

Annex 2 provides more description of these assessments.

Figure 2 below shows that the above three basic assessments will allow you to determine the "least cost/most acceptable technical option" and the "viable economic end-uses of energy" for your target site.





Definition of Terms:

Energy Service - includes, among others, household lighting and water pumping; commercial irrigation, drying, milling, or storage of agricultural and fishery products; and public/village street lighting, telecommunications, and health center refrigeration for vaccines/medicines.

Least Cost or Most Acceptable Technical Option - is either the most appropriate technology for supplying energy, given the market conditions and resource availability in the target area or the most acceptable option to your target beneficiaries, as indicated by their willingness and ability to pay.

Viable Economic End-Uses of Energy - are economic activities in the target site that will potentially utilize the electricity from your energy service facility. These may include household applications, livelihood or income generating activities, and public service uses. These are your hints in designing specific energy services that will be sold to various types of energy users - households, businesses, and LGUs.

Willingness and Capacity to Pay - indicates how much the energy users will most likely pay for energy services as shown by their expenditure levels on various fuel sources and their existing income.

Reminder:

You can get the following baseline information for Step 1 from the DOE, NEA, and the US-DOE's NREL:

- Status of barangay energization a list of the country's unenergized barangays and their electrification coverage within the areas of the ECs and IOUs.
- Barangay profiles comprehensive survey profiles and market data for selected unenergized barangays. If your identified barangay is not in the DOE database and you would like to conduct your own survey for your target site, a sample survey form can be downloaded from the website of the DOE at http://www.doe.gov.ph.
- **RE Resource Atlas** maps and assessment reports of wind, solar, hydro, and biomass resources in the country.
- *RE Technology* descriptions of the various RE technology/systems, which can be obtained from the website of the US-DOE National Renewable Energy Laboratoy (NREL): http://www.nrel.gov

What are your other options for obtaining baseline information for Step 1?

You can also contact any of the following sources for other types of baseline information that you can use for Step 1:

→ LGU: Information on energization, barangay socio-economic characteristics, LGU development initiatives, and applicable local laws (e.g., on land use), fiscal incentives and local fund sources can be obtained from the Local Planning and Development Offices of your LGU. • DOE-ANECs: The DOE-affiliated Non-Conventional Energy Centers (ANECs) are colleges or universities supporting the DOE in the promotion and development of RE projects at the local levels (See Annex 3 for information on the ANEC closest to your locality).

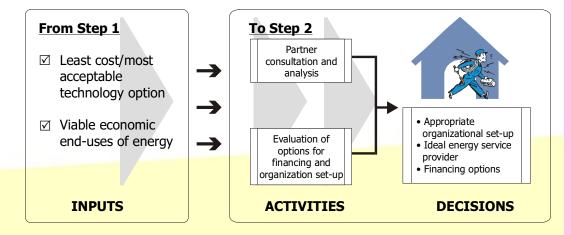


→ EC or IOU: To find out if there is a proposed or ongoing electrification plan for your target site or to inform them about your business, contact your local electricity franchise holder [either an Electric Cooperative (EC) or an Investor-Owned Utility (IOU)]. (See Annex 4 to reach your EC or IOU, through the Regional Offices of the NEA). NGOs and Consulting Groups: NGOs and private consulting groups will provide services for conducting the three assessment activities either for free or for a fee (See Annex 5)

NEDA: For socio-economic information and development plans on your target areas, contact the regional offices of the National Economic and Development Authority (See **Annex 6**).

Step 2: Identifying your partners and defining their roles

- At this point, you are now going to select the appropriate "organizational" set-up for your business enterprise and identify the "energy service provider." To do this, there are two basic activities that you need to undertake:
 - (1) Partner consultation and analysis, and
 - (2) Evaluation and selection of options for financing and organizational set-up.



Definition of terms:

Institutional Set-up -This is the structure or formal arrangement which tells you how each partner contributes to the sustainable operation of the business enterprise.

Energy Service Provider - This is the entity that supplies the energy service to your target site on either a "fee-for-service" or "pesos/KwH" basis. This may be your Local Government Unit (LGU), a Community-Based Organization (CBO), local Electric Cooperative (EC), a Non-Government Organization (NGO), an Investor-Owned Utility (IOU), a private developer or any person/organization that has legal personality to own, operate, or manage a business.

2.1 Basic Activity # 1: Partner Consultation and Analysis

You need to identify the potential players in your project, discuss with them their likely roles, organize them, and prepare them to participate proactively in your business enterprise.

2.1.1 What are your critical considerations under this activity?



<u>Partner identification</u> – Seek, approach, and enjoin your potential project partners. These partners may include your LGU, the beneficiary community, your electricity franchise holder, CBOs, and potential funding institutions/investors.

<u>Collective planning</u> – Discuss with your partners their interests, commitments, and risks in the business enterprise and incorporate these in the preparation of the business plan.





<u>Social preparation</u> – Organize your beneficiary community and prepare them collectively to accept the responsibilities of hosting, patronizing, owning, or managing an RE facility.

<u>Technology education</u> – Train your beneficiary community on the technical and economic requirements and limitations of using RE technology and how to effectively handle them.



2.1.2 Who can help you conduct this activity?

This activity is ideally accomplished with maximum participation by the community in your target site. It is best therefore that you seek the assistance of community volunteers and CBOs. In addition, you also need to approach any of the following:

- Planning and development officers of your LGUs
- NGOs and private consulting organizations (see Annex 5)
- ANECs (see Annex 3)

2.2 Basic Activity #2: Evaluation and Selection of Options for Financing sand Organizational Set-up

You are now ready to identify and evaluate the potential ways of financing your business enterprise and the corresponding organizational set-up that you need. You must aim to create community-based economic opportunities and accountability, so think of ways in which a CBO can be a significant partner in the arrangement that you will select.

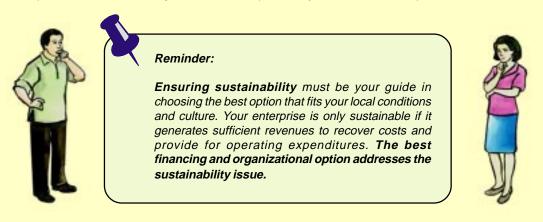
2.2.1 What are examples of financing and organizational options for your business enterprise?

FINANCING ARRANGEMENT	ORGANIZATIONAL SET-UP
Bank loan (may be LGU guaranteed or not)	Owned and managed by CBO
Private equity investment	Privately owned -> Leased and managed by CBO
LGU funding	LGU owned -> Leased and managed by CBO
Technology supplier's loan	LGU/EC/IOU-owned -> Managed by CBO
Technology supplier's lease	Individually owned and operated; CBO manages a service-center

The table below shows some options that you can explore.

2.2.2 Who can help you conduct this activity?

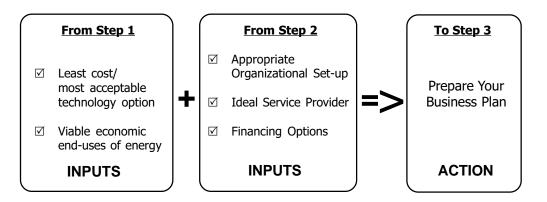
For technical advise in identifying, designing, and evaluating the various options, the organizations listed in **Annex 5** and some government financial institutions (LBP and DBP) and the LGUGC may be contacted (See Step 3 for information).



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Step 3: <u>Preparing your business plan</u>

You are now equipped with sufficient information to prepare/write your business plan. What you need to do is put together analyses and decisions made in Steps 1 & 2 into a business plan that will be presented to your prospective financing partner/ sources for their evaluation.



3.1 What do you need to include in your business plan?

Your ideal business plan would generally include the following basic sections:



See Annex 7 for specific details under each item of the business plan.





Cost recovery is key!

Make sure that your enterprise can generate sufficient revenues to recover your initial investment costs, service your loan obligations, cover your operating and maintenance costs, and even provide for future re-investment.



- 3.2 What are the important considerations in putting together your business plan?
- Know your potential financing sources and their terms and requirements. Build your plan according to the prescribed conditions of your funding source.
- Know the government policies that apply to your business. You can get this information from the DOE or you can be referred to the appropriate oversight and regulatory bodies (e.g., Energy Regulatory Board, Board of Investments, Securities and Exchange Commission, and Environmental Management Bureau).
- Undertake your own "due diligence study" or an evaluation of your enterprise's financial viability and sustainability before taking your business proposal to your prospective financing source. Financing institutions and private investors usually set their own criteria or requirements as precondition for providing funds, such as payback period, minimum return of investment, internal rate of return, or positive net present value.
- Determine your sources of risk by subjecting your plan to scenario analysis. You must ensure that you have anticipated various possible outcomes of your business enterprise and that you will be able to implement appropriate risk mitigating measures.

3.3 Who can help you put together your business plan?

The following are various government agencies and private organizations that provide assistance (for free or for a fee) in business plan preparation/packaging:

ANECs	See Annex 3
CCPSP	Project Development Facility Room 606, 6 th Floor, EDPC Building Bangko Sentral ng Pilipinas Complex, A. Mabini St., Manila Tel. No. (02) 521-9288/521-4262, Fax No. (02) 526-5179 E-mail: <u>pdf@ccpsp.org</u> Website: <u>http://www.ccpsp.org</u>
DBP	FINESSE Program Vice-President, Window III Senator Gil Puyat Ave. cor. Makati Ave., Makati City 1200 Tel. No. (02) 893-4444/818-9511, Fax. No. (02) 893-5380
DILG	Regional Offices - Project Development and Monitoring Units Primary contact: Office of Project Development Services, 5 th Floor Francisco Gold Condominium II, EDSA cor. Mapagmahal St., Quezon City Tel. No. (02) 929-9601/9406, Fax. No. (02) 925-0388
DOE	Energy Utilization Management Bureau (EUMB) See <i>Annex 1</i>
DOF	Local Government Finance and Development Program (LOGOFIND) Municipal Development Fund Office (MDFO) Podium Level, DOF Building, Roxas Blvd., Manila Tel. No. (02) 523-9937 to 39
LBP	The Branch Group Heads North Central Luzon: (02)840-3045 Southern Luzon and Bicol: (02) s843-2720 Visayas: (02) 840-0852 Mindanao: (02) 844-8438 NCR: (02) 843-3686
NEA	Adopt-A-Barangay & Host Community/IPP Program See <i>Annex 1</i>
NEDA	Regional Offices- Project Development Assistance Centers Primary Contact: Regional Development Coordinating Staff NEDA Bldg., Amber Avenue, Pasig, Metro Manila Tel. No. (02) 631-3743, Fax. No. (02) 631-3708 See also <i>Annex 6</i>
NGOs and Private Consultan	See Annex 5 ts

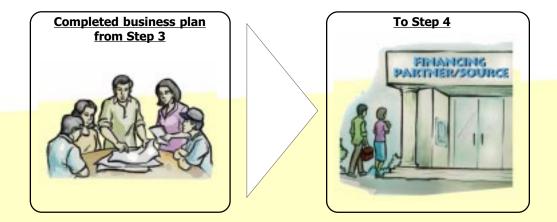
Step 4: Financing your business enterprise

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After preparing your business plan, you are now ready to take your proposal to potential financing sources whose terms and conditions you had considered in Steps 2 and 3.

In addition to your own funds, the following are several other options that may be explored for financing your business enterprise:

- Equity financing/loan guarantee from private sector
- Loans from government financial institutions and private commercial banks
- Grants, equity contribution or loans from government (national/LGU) and multilateral/bilateral sources of official development assistance



Private Sector Financing

RESCOs These are privately owned renewable energy service companies whose main business is establishing, operating or managing renewable energy-based enterprises in selected sites (See Annex 5). The existing RESCOs in the country are currently partnering with NGOs and CBOs in implementing their local investments.

 LGUGC
 The LGU Guarantee Corporation is a private guarantee institution that is majority owned by the Bankers Association of the Philippines with DBP as its partner and helps LGUs obtain private sector loans or sell their bond flotations through its enhancement of LGU loan obligations.

EC and IOU	If you are a CBO or an NGO proponent, your concerned EC or IOU is also a good source for co-financing and could participate in your project as the service provider or the owner of the RE facility. If you are contemplating on EC/IOU funding, involve them in the business planning process.
Technology suppliers	Consult the DOE for information on local or foreign technology suppliers that provide equipment on a variety of financing terms, including loans or lease. You can also visit the website of the NREL for a directory of US renewable energy manufacturers and service providers at http://www.nrel.gov .
Loans	
LBP	The Land Bank of the Philippines provides loan assistance for RE projects. Contact the respective Branch Group Heads (see Step 3) or the heads of the Regional Offices and Lending Centers for specific loan requirements (Go to www. landbank.com for contact information).
DBP	The Development Bank of the Philippines is implementing a financing program for hydro, biomass, wind, solar energy, and solar PV for telecom (See Step 3). You can also visit the website: www.finesse-dbp.com for details on these programs.
Rural Banks	The rural banks in your areas are also potential sources of co-financing particularly if your business is integrated with a livelihood component.
Commercial Banks	Depending on the viability of your business enterprise, you can also approach a private commercial bank for your loan application. If you are an LGU proponent, you must also contact the LGUGC for possible guarantee assistance on the loan.
Overseas Banks	If you are a private sector proponent, you can approach certain international funding
	sources for co-financing, including the World Bank's - International Finance Corporation. Visit their website www.ifc.org for more details on their products & services.
Grants/Government Equ	ity
DOE	The Department of Energy has limited government grant funds for priority barangays to be energized. You need to submit your detailed business proposal to the office of the Director, Energy Utilization Management Bureau (see Annex 1). The DOE can also refer you to multilateral or bilateral funding sources that provide limited grant assistance.
LGU	Assistance in the form of direct contribution from your LGU's Internal Revenue Allocations and/or counterpart resources may be obtained by involving your LGU's Planning and Development Office early on as a stakeholder or partner. This will facilitate obtaining a LGU council resolution that approves financing or other types of support for your business enterprise.
Congress/Senate	You can approach some legislators who may be very interested in allocating their development funds to worthy energy projects.

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Step 5: Implementing your business plan

After obtaining the financing, you are now ready to implement your business plan. At this point, you need to pay particular attention to two important aspects of implementation:

- Installation/construction of your RE facility
- Community and livelihood development

Financing obtained from Step 4





5.1 What do you need to remember about contracting the installation and the construction works for your RE facility?

While your business plan provides details on how to run the enterprise, take extra care with the solicitation, bidding, and selection of your contractors for the installation/ construction work. You need to comply with the guidelines set by your financing source. Your procedure for contracting will depend on the type of financing that you are able to tap for your business enterprise. Following are examples:

Financing Source	Contracting Guidelines
Bank Loan	The lending bank will generally impose compliance to its procurement guidelines as in the case of DBP and LBP (see Step 4 for bank contact information).
Private Sector Financing	You can undertake a bidding procedure, whereby private sector proponents will bid for the opportunity to "finance, construct and operate" your RRES facility under a "Build-Operate-Transfer" or related scheme. (Contact the CCPSP in Step 4 for more information on these schemes).
Grant Financing by Multilateral or Bilateral ODA source	Your RE facility will generally come from the donor country, and will be set-up and tested by the contractors/experts/consultants who are engaged by the donor organization. Your responsibility is to learn the intricacies of running the facility before the consultants leave!
Technology Supplier's Financing	Your main involvement will be in monitoring the progress of installation/construction, as the supplier will generally use its own manpower.



Reminders:

Maintain Transparency. You should always ensure transparency in your actions and transactions. Make all procedures clear, objective, and known since you are directly accountable to your partners. This also encourages your partners to be active in monitoring the progress of your implementation.

Set and Enforce Standards. Define and adopt standards for your actions and decisions. Be firm on your minimum acceptable qualifications in the conduct of your bidding. To ensure that construction of your facility is technically sound and meets accepted standards, hire only qualified, professional, independent certification technicians or design checkers.





5.2 What do you need to remember about community and livelihood development?

Your community development activities were already started when you conducted your "Partner Consultation and Analysis" in Step 2. What you need to do now is to follow through on the initial rapport established with the community and sustain their interest and participation. From your business plan, the following activities must be started as soon as possible:

- Forming a community association (e.g multi-purpose cooperative, barangay power association) that you can partner with in basic implementation activities like payment collections, consumer feedback and monitoring, technology education and livelihood development.
- Initiating capacity and skills building for the community on livelihood activities that you have earlier identified (in Steps 1 & 2) as suitable given the area's raw material resources.
- Providing financial and/or market linkaging assistance to the community for its income-generating activities.

Step 6: <u>Monitoring and evaluating the progress of your business</u> enterprise

After establishing your RE facility, you are now ready to operate your business enterprise. In doing so, you need to undertake a systematic monitoring of the progress of your operations, including the community development activities.

6.1 Why do you need to monitor your business operations?

There are several reasons why:

	1	
→	You must do a reality check! You need to determine if you are still on track with your business goals.	
•	You must be flexible and responsive! You may need to adjust plans and programs, as needed, including decisions on your marketing, pricing, and payment collection schemes.	
→	You must be efficient and effective! You need to show to your partners that you are using your business resources properly and responding well to consumer needs.	
→	You must build credibility! You need to evaluate your critical success and failure factors so that others can learn from them.	



6.2 What aspects of your operations do you need to monitor?

Your monitoring or tracking system must include such indicators as:

Description
Important dates and items to be completed; deadlines to be met.
Estimates of how much you need to operate efficiently and reports of your actual expenses.
Projections and actual figures of amount of energy services provided by your business and your revenues.
Market growth and change in demand patterns; consumer feedback.
Operating efficiency of your RE facility in terms of reliability and stability.

PHILIPPINE RURAL ELECTRIFICATION PROGRAM AND CONTACT PERSONS

Background: The Philippine Rural Electrification Program is a multi-sectoral initiative of the Department of Energy (DOE) to bring rural electrification to the country's remaining un-energized barangays. To date, there are still over 8, 000 villages around the country that are un-energized. Of these unelectrified barangays, only about 45% can be potentially hooked up to the grid system by extending grid linkages. But the rest of the barangays, which are in remote areas far removed from the grid system, will have to be installed with standalone electricity facilities. On average, it will cost about P1.3 - P2 million to energize one barangay. To realize a 100% barangay electrification level by year 2004, a total investment of over P10 billion will be needed.

Goals: Barangay electrification has been a government thrust for the past 30 years. Unfortunately electrification programs have made slow progress, understandably due to geographical as well as funding constraints. Through this program, government is devoting its energy into this policy thrust. The goals of the program are to:

- Encourage greater private sector participation in rural electrification activities.
- In addition to the barangays under government's regular program, energize 3,000 more barangays with the help of the private sector.
- Promote the wider use of new and renewable energy sources (NREs) especially in off-grid areas.

Components:

Independent Power Producer / Host Community Program

There are about 1,700 barangays which could be energized by virtue of their being part of the provinces hosting power projects. Independent power producers (IPPs) are being called upon to directly participate in electrifying barangays in the provinces, which host their power facilities. The IPP may donate or advance the electrification fund and undertake the construction of the electricity distribution lines. Advances made by the IPP shall be reimbursed from the DOE Electrification Fund pursuant to Energy Regulation 1-94. Under this rule, all IPPs are required to pay one (1) centavo per KwH generation for community benefits inclusive of missionary electrification.

Adopt-A-Barangay Program

The DOE is appealing to the sense of citizenship of institutions and/or individuals (e.g. multinationals, embassies, civic and business organizations, NGOs and foundations, especially those with similar concerns), who, in some way, have been connected with the energy sector and those who have the capability to do so. For the business community, helping out in this cause may eventually translate to more business opportunities. As energization is expected to spur development, these communities can become potential markets for products and services which prospective partners are known for.

For more info, please check out the DOE webpage at http://www.doe.gov.ph and/or contact the following persons at DOE, NEA, and NPC.

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STEP 1: ASSESSING YOUR TARGET SITE AND ITS NEEDS: SUMMARY DESCRIPTION OF ASSESSMENT ACTIVITIES

I. NEEDS AND MARKET ASSESSMENT answers the following questions:

- → What are the potential end uses/range of applications for electricity in the target site e.g. lighting, heating, drying, refrigeration, water pumping, livelihood?
- ⇒ How many potential consumers are there by type of use e.g. household, commercial, public, etc.?
- ⇒ What is the projected energy consumption/load by type of consumer?
- ⇒ What is the expected duration and schedule for using electricity?
- → What are the existing energy/fuel sources (e.g. kerosene, dry cell, candle, coal, generator set, etc.) and their levels of use?
- ⇒ Where are the consumers geo-physically located and concentrated?
- ⇒ How much are consumers able to pay for future energy services?
- → What are the current sources of income of consumers?
- ⇒ How much are consumers currently spending per month on existing energy/fuel sources?

OUTPUTS: Energy end-use and willingness to pay (WTP) analyses Energy consumption/load identification analyses

II. RESOURCE ASSESSMENT answers the following questions:

- → What are the potential resources for producing electricity in the target site solar, hydro, wind, biomass?
- ⇒ Where are these resources located relative to the potential consumers?
- → What are the levels of availability of these resources?
- What are the distinctive geophysical landmarks (mountains, hills, cliffs, ravines) and environmental conditions (typhoons, flooding, erosion) that may constrain or facilitate construction/establishment of your energy service facility?
- → Where are possible sites for locating the future energy facilities?

OUTPUTS: Resource and Village Maps Resource Availability Analysis

- **III. TECHNOLOGY ASSESSMENT** answers the following questions:
- → What are the technology options for electrifying the target site based on the available local renewable energy resources?
- ⇒ What are the corresponding benefits and costs of each option?
- \Rightarrow What is the least cost technical option in terms of the following:
 - Technology solar, wind, ocean, hydro, biomass, hybrid
 - Design individual or centralized
 - Capacity/Scale no. of kW/mW
 - Grid reference off-grid, on-grid or mini-grid
- ⇒ Who/where are the potential technology suppliers?
- ⇒ What are their terms for supplying the technology?
- ⇒ Is there a local capability for technology servicing?

OUTPUTS: Cost-Benefit Analysis of Technology Options

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- Community Preparation & Capacity Build-up
- Business Planning
- Financial Linkaging

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CHECKLIST FOR BUSINESS PLAN PREPARATION

The following are suggested items to be included in an ideal business plan. You can also refer to other project development or business planning books for alternative formats and designs:

1. Business Description:

- Identify the location of the business
- Define history of the entrepreneur/service provider
- Identify mission statement or goal of the business
- Define history of the market for energy services
- Identify target market geographically and demographically
- Describe the operations (product/production/sales) of the business
- Develop profiles of managers/officers
- Develop a financial summary

2. Market Analysis & Electricity Demand:

- Define the enterprise market location/geographic boundaries
- Describe customer buying forces
- Identify the target for focused marketing efforts within larger target market
- Identify competing & complementing products/services
- Estimate electricity demand and sales

3. Marketing Plan

- Identify marketing goals
- Describe the marketing strategy
- Prepare a marketing budget

4. Community and Livelihood Development Plan

- Define activities for further social preparation, technology education and community organization
- Describe potential livelihood and income generating activities in the community
- Identify activities for capacity and skills build-up related to identified livelihood opportunities
- Identify your interventions/assistance in terms of financial linkaging and facilitation for the identified livelihood potentials

5. Technical design, equipment procurement, and construction plan

- Describe energy generation source and technology
- Define the equipment needed
- Estimate construction costs
- Determine vendor's list
- Assess the contractors and suppliers

6. Operating Plan

- Define day-to-day operating procedures
- Describe the operating facilities
- Describe how facilities will be procured
- Describe how the energy service will be sold
- Describe the service/product delivery system & means of payment collection
- Establish an inventory control system
- Establish a quality control system
- Establish a business performance monitoring, evaluation and reporting system

7. Institutional/Organizational Plan

- Identify the form of ownership
- Define the management philosophy
- Create an organizational structure
- Define activities for social preparation and community capacity build-up
- Define personnel and compensation policy

8. Financial Analysis

- Determine the business cash flow
- Define the capital structure and financial conditions
- Determine the impact/cost of capital financing to consumers
- Define the financial controls and performance standards
- Define the sources of risk and mitigation strategies

* Adopted from Report 215/99 "Lao PDR Institutional Development for Off-Grid Electrification", ESMAP June 1999

CHECKLIST FOR SOCIAL PREPARATION

The following is a suggested checklist of activities for the social preparation aspects of developing your rural renewable energy service enterprises:

A. <u>Preliminary Social Investigation</u>

- Hire a locally-based community organizer to be your local guide/coordinator
- Pay a courtesy call to local executives (Mayor, Barangay Captain)
- Secure Mayor's permit to conduct site visits
- Organize a meeting of the Barangay Development Council (BDC) as venue for the investors to present their proposed business concept/idea
- Administer Key Informant Interview with respected leaders in the community
- Conduct Focus Group Discussion with the key sectors in the barangay (women, elderly, entrepreneurs, farmers, etc.)
- Arrange for subsequent consultation meetings with leaders of existing NGOs, Farmers' Associations, Cooperatives, etc.

B. Deepening Social Investigation

- Organize a mapping of the barangay (i.e., draw a sketch) with community representation during the planning and "walk-thru"
- Secure municipal/barangay socio-economic data
- Engage a community organization or NGO to Conduct a Participatory Rural Appraisal (PRA)
- Use PRA resource map to refine GPS maps
- Convene a general assembly meeting to validate PRA data
- Furnish copies of PRA reports to the BDC and Mayor
- Make a list of prospective local leaders
- Produce a manifesto resolution indicating the families who express interest in availing of the services to be offered by your business enterprise

C. <u>Conduct of Renewable Energy Resource Assessment</u>

- Seek barangay clearance to undertake resource assessment
- Mobilize group of families who will join as volunteers in the resource assessment team (Survey Team)
- Provide logistical support to the Survey Team

D. Construction and Operation and Maintenance of NRE System

- Get recommendations from the Mayor/Barangay Captain for the labor force necessary in the installation, construction, and Operational & Maintenance (O&M) of the NRE system
- Conduct NRE system O&M training (service units, wiring package, NRE benefits, etc.)
- Actual construction, commissioning of equipment
- Operation and Maintenance (if investor will express interest of handing over O&M responsibilities to cooperative, NGO, other CBO)

This checklist was prepared with the assistance of Tony De Castro and Angelo Miclat of the Center for Renewable Resources and Energy Efficiency (CRREE), a non-profit Philippine NGO, currently involved in developing renewable energy enterprises in Palawan and Aklan. Please refer to Annex 5 for CRREE's contact information.

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